## Quality Policy

سياسة الجودة

The Arab Authority for Agricultural Investment \& Development (AAAID) is committed to implementing its investment activities and development programs in the agricultural field, providing services with the highest possible level of quality, managing its resources efficiently and effectively, and developing its systems and operations to achieve standards of excellence in performance and contribute to achieving the strategic goals of AAAID through the implementation and maintenance of a Quality Management System that complies with the requirements of the international standard ISO 9001:2015 and through the continuous improvement on it.

To achieve this, AAAID is committed to the following:

1. Manage its operations effectively and efficiently.
2. Review the Quality Management System and related documents continuously to improve and develop it.
3. Achieve the satisfaction of its partners and customers by identifying their needs and providing services of the highest possible level of quality, in line with their requirements and exceeding their expectations.
4. Provide the required resources and optimize the available resources.
5. Identify work-related risks and seek to reduce or eliminate them.
6. Develop the capabilities and skills of employees, and involve them in the improvement and development processes, and the change processes,
7. Provide an appropriate work environment that promotes achievement and innovation.
8. Raise the awareness of employees, partners, and the community of AAAID's tasks and its responsibilities towards enhancing Arab food security.
9. Keep up with the developments in agricultural investment and development and adopt systems based on the best international practices.
10. Implement all relevant legal requirements and regulations.

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